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Zach's News

January 25, 2011

Georgia Southern University, Zach S. Henderson Library

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A thank-you note for excellent service

January 25, 2011

Henderson Library employees have won awards for their commitment to service. This week that commitment was

again highlighted in a message sent to President Keel by a student. The student said, "I wanted to let you know

about something that happened at the library on . . . the first day of classes here at GSU. Students were irritable

and impatient because the library printers were not working. I overheard it was a networking issue. Without

missing a beat the library staff was in full force offering students to print from the desk printers that the staff use.

They were extremely patient with the students. . . . the staff was very nice and friendly despite the few negative

attitudes. I continue to feel most fortunate to have been given the opportunity to continue my education in such a

positive, service-oriented environment."

People really do notice excellent service!

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Hot Doc: Deep Water: The Gulf Oil Disaster and the Future of Offshore Drilling

January 25, 2011

[deepwater-cvr](#)

Deep Water: The Gulf Oil Disaster and the Future of Offshore Drilling

[<http://www.fdlp.gov/component/content/article/42-distribution/876-deep-water>]

Paper copy is coming soon to our library! The report and recommendations will be available for checkout in our collection in early

February, but until then, read them online [here](#). The report and recommendations from the specially formed [National Commission on the](#)

[BP Deepwater Horizon Oil Spill and Offshore Drilling](#), offer one-stop, authoritative shopping for everyone who wants to know just what

happened when the Deepwater Horizon drilling rig blew up April 20, 2010, and what the incident means for future endeavors in the offshore drilling industry.

Report: PURL: <http://purl.fdlp.gov/GPO/gpo2978>

Recommendations: PURL: <http://purl.fdlp.gov/GPO/gpo2981>

For assistance with these and all government documents, contact the Government Documents Librarian, Lori Lester

[llester@georgiasouthern.edu]

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